

Appl. No. 09/629,323  
Amdt. dated February 27, 2004  
Reply to Office action of December 5, 2003

### **Amendments to the Drawings**

Applicant submits herewith twelve (12) sheets of drawings, including FIGS. 1-16. These are formal drawings to replace previously submitted informal FIGS. 1-16. The new drawing figures include no new matter.



AI 7554

# SEAMLESS OVERPAYMENT RECOVERY SERVICES FLOW CHART (SEAMLESS ORS)

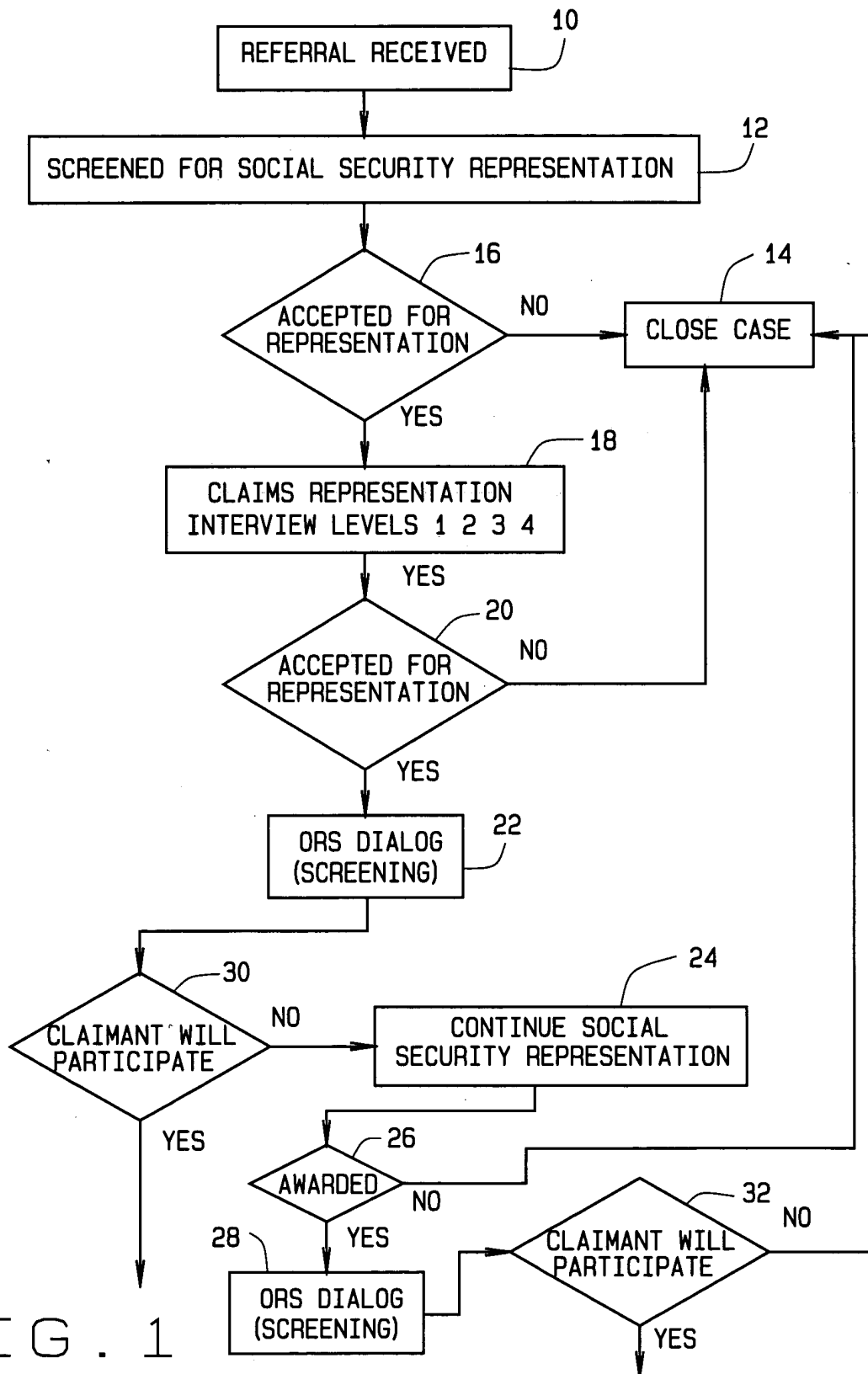
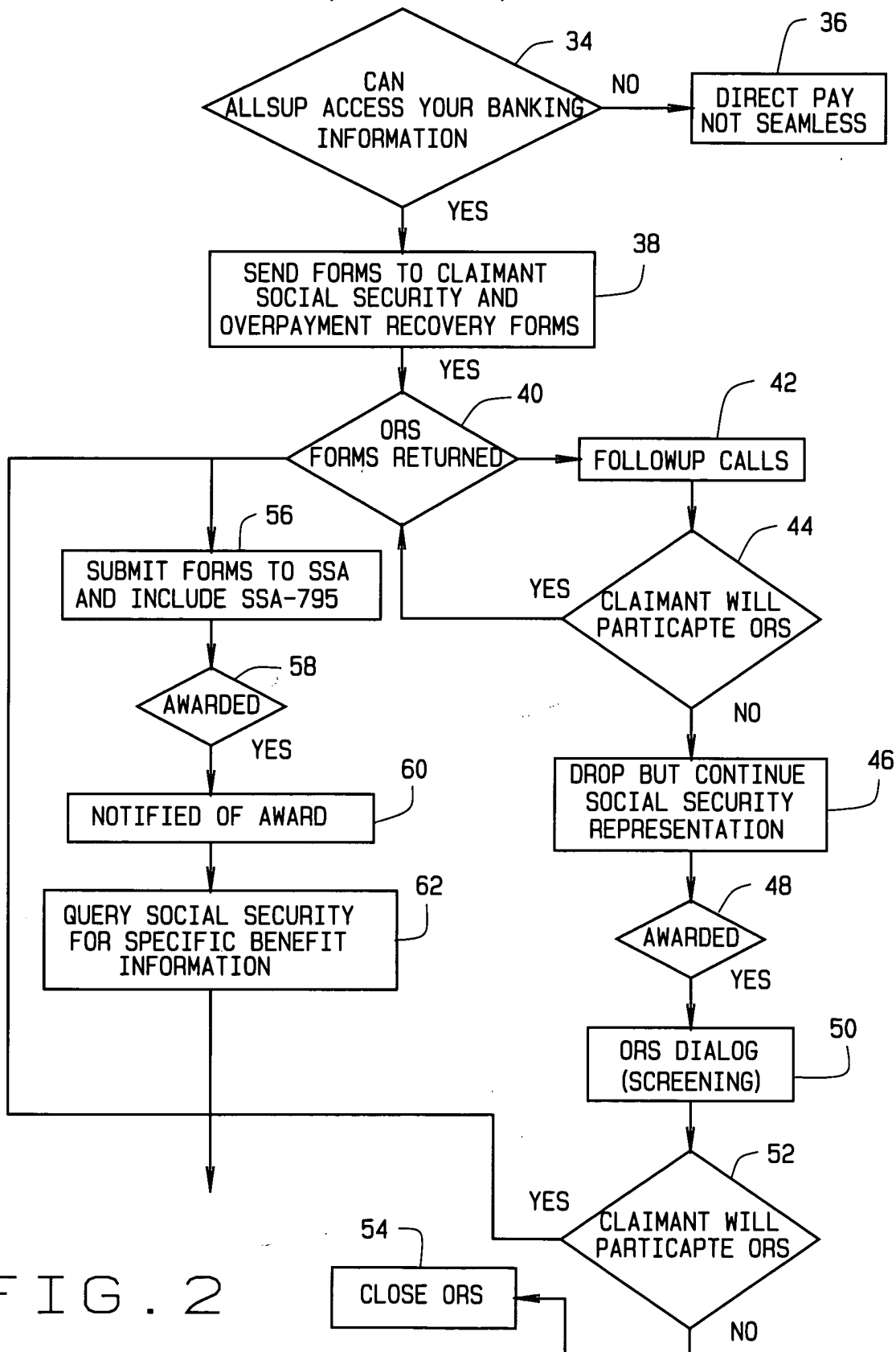


FIG. 1



# SEAMLESS OVERPAYMENT RECOVERY SERVICES FLOW CHART (SEAMLESS ORS)





# SEAMLESS OVERPAYMENT RECOVERY SERVICES FLOW CHART (SEAMLESS ORS)

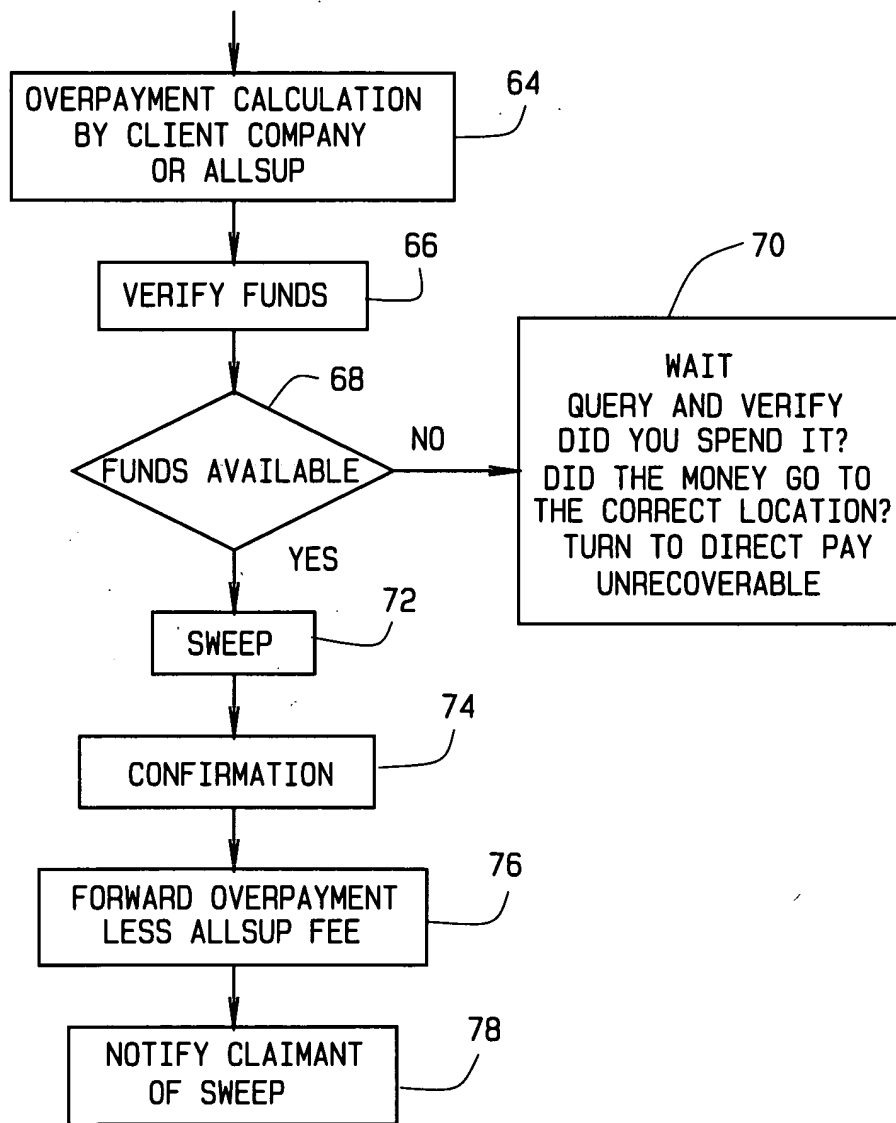


FIG. 3



Serial No. 09/629,323 Filed 7-31-2002  
Inventor: James F. Allsup  
Title: Long Term Disability Overpayment etc  
Atty: Ned W. Randle Ph. 314-238-2400  
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SMARTWARE FOR WINDOWS (NEW VERSION)

WINDOW 1  
ORSDATA5.VW  
SCREEN 1

SSR CASE ORS DATA FILE

07/26/2000  
02: 42: 20P

CLIENT CO :  
SITE ID :  
EMPLOYER :  
SSN :  
CLAIMANT :  
ADDRESS 1 :  
ADDRESS 2 :  
CITY/ST/ZIP :  
CONSULTANT :  
ASSISTANT :  
LEVEL/STS :  
CLAIM NBR. :  
CLMT ELCTD :  
AOD :

DECEASED/NO MAIL:

PgDn FOR CLIENT DATA

MENU: DATA FILE ORDER PRINT TOOLS WINDOW HELP REMEMBER QUIT  
VIEW: ORSDATA5.VW WINDOW 1  
LOAD CREATE MODIFY SAVE UNLOAD ACTIVATE DISPLAY-ACTIVE IMPORT EXPORT PASSWORD

REC: 1 (1)

FIG. 4

SMARTWARE FOR WINDOWS (NEW VERSION)

WINDOW 1  
ORSDATA5.VW  
SCREEN 2

SSR CASE ORS DATA FILE

07/26/2000  
02: 42: 20P

INITIAL FORMS TO CLMT :  
INITIAL FORMS FU :  
INITIAL FORMS TO SSA :

DID ALLSUP DO INITIAL APP:  
INITIAL APP STATUS :  
RECON FORMS FU :

ORS STATUS :  
ORS COMMENT :  
NQ REASON :  
CURRENT ORS STAGE :  
ORS FU DATE :  
LEAD ORS FU DATE :  
INITIAL REFERRAL STATUS :  
SSA FORM 795 :

TYPE: ASSIGNED 2:  
TYPE: LEAD ASSNG:  
DIR PAY OPTION AVAIL: Y

PENDING

ALTF5 ME

CALL TRANSITIONED BY REP: CLAIMANT INCENTIVE :  
ORS GROUP :  
PgDn FOR TALK SHEET

MENU: DATA FILE ORDER PRINT TOOLS WINDOW HELP REMEMBER QUIT  
VIEW: ORSDATA5.VW WINDOW 1  
LOAD CREATE MODIFY SAVE UNLOAD ACTIVATE DISPLAY-ACTIVE IMPORT EXPORT PASSWORD

REC: 1 (1)

FIG. 5



Serial No. 09/629,323 Filed 7-31-2002  
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☐ SMARTWARE FOR WINDOWS (NEW VERSION)

WINDOW 1  
ORSDATA5.VW  
SCREEN 3

SSR CASE ORS DATA FILE

07/26/2000  
02: 42: 20P

CASE RECEIVED : DIRECT PAY ONLY  
BANK FORMS TO CLAIMANT : ORS INIT LETTER:  
BANKS FORMS RECEIVED FROM CLAIMANT: ORS AUTH RECVD :  
BANK ACCOUNT TRANSFER DATA :  
ORS REPAYMENT METHOD/ACCT TYPE : TIME : 0  
CASE RETURNED :  
  
OP TO CLIENT : TIME : 0  
OP FROM CLIENT : TIME : 0  
OP RECEIVED :  
ORS CLOSED :

PgDn FOR BANK DATA

MENU: DATA FILE ORDER PRINT TOOLS WINDOW HELP REMEMBER QUIT  
VIEW: ORSDATA5.VW WINDOW 1 REC: 1 (1)  
LOAD CREATE MODIFY SAVE UNLOAD ACTIVATE DISPLAY-ACTIVE IMPORT EXPORT PASSWORD

FIG. 6

☐ SMARTWARE FOR WINDOWS (NEW VERSION)

WINDOW 1  
ORSDATA5.VW  
SCREEN 4

SSR CASE ORS DATA FILE

07/26/2000  
02: 42: 20P

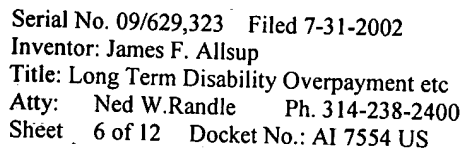
TALKSHEET

DATE	COMMENT	EMP
07/18/2000		
07/18/2000		
03/24/2000		
03/01/2000		
03/01/2000		
02/09/1999		
12/10/1997		
12/10/1997		
04/10/1997		

PgDn FOR FEE DATA

MENU: DATA FILE ORDER PRINT TOOLS WINDOW HELP REMEMBER QUIT  
VIEW: ORSDATA5.VW WINDOW 1 REC: 1 (1)  
LOAD CREATE MODIFY SAVE UNLOAD ACTIVATE DISPLAY-ACTIVE IMPORT EXPORT PASSWORD

FIG. 7

FIG. 8FIG. 9



Serial No. 09/629,323 Filed 7-31-2002  
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SMARTWARE FOR WINDOWS (NEW VERSION)

WINDOW 1

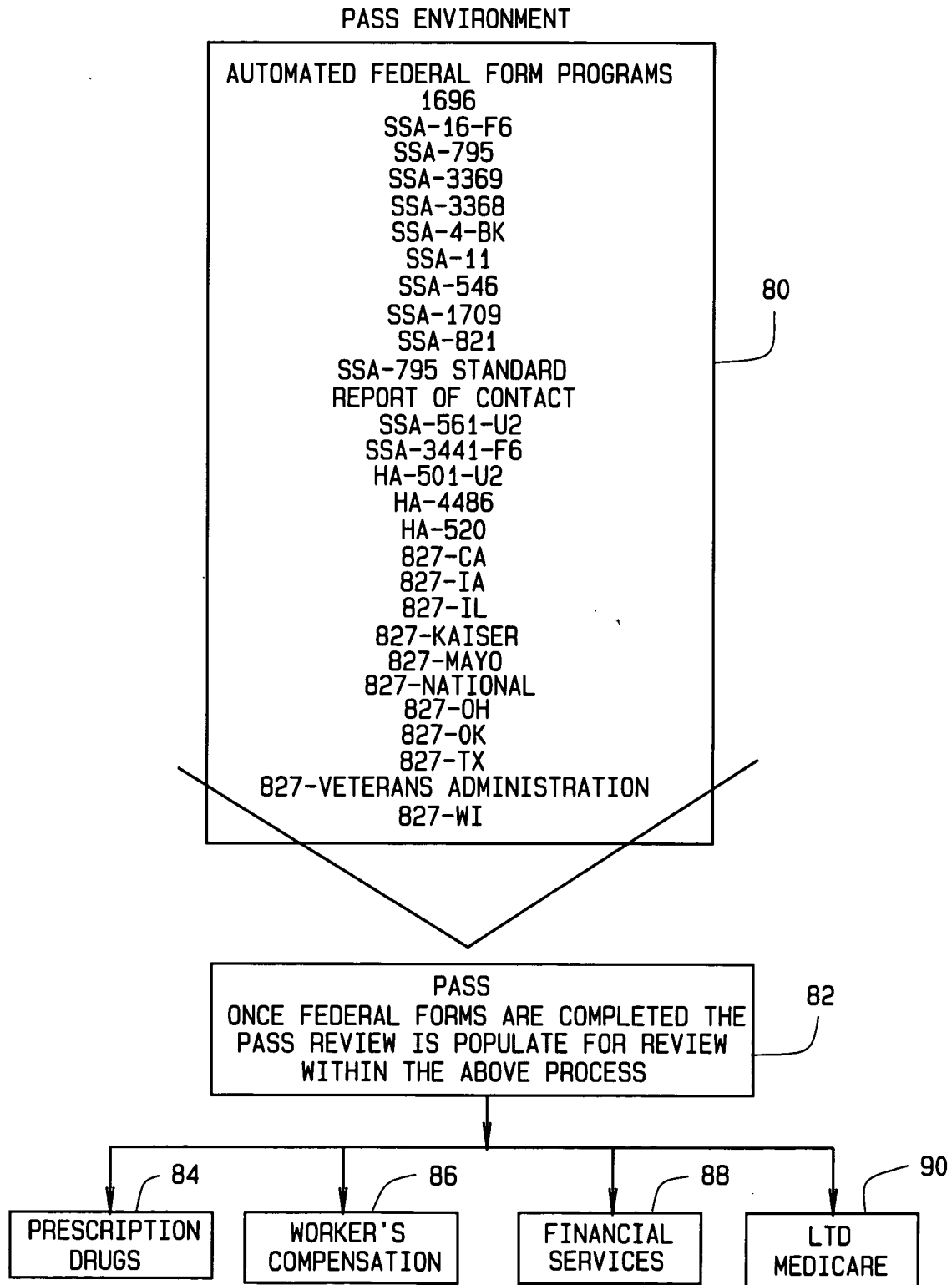
END OF DATA

FEE RATE : 1.0  
CLNT LORS : Y  
ORS RATE :  
ORS OART. : Y  
RETRO  
SSI RETRO  
DEP RETRO  
LORS OP AMT \$0.00  
AMOUNT 24.74  
LORS FEE \$0.00  
ORS QUARTER  
PERCENT OF STLMT  
ORS AMT DUE CLIENT 0.00

MENU: DATA FILE ORDER PRINT TOOLS WINDOW HELP REMEMBER QUIT  
VIEW: ORSDATA5.VW WINDOW 1 REC: 1 (1)  
LOAD CREATE MODIFY SAVE UNLOAD ACTIVATE DISPLAY-ACTIVE IMPORT EXPORT PASSWORD

FIG. 10





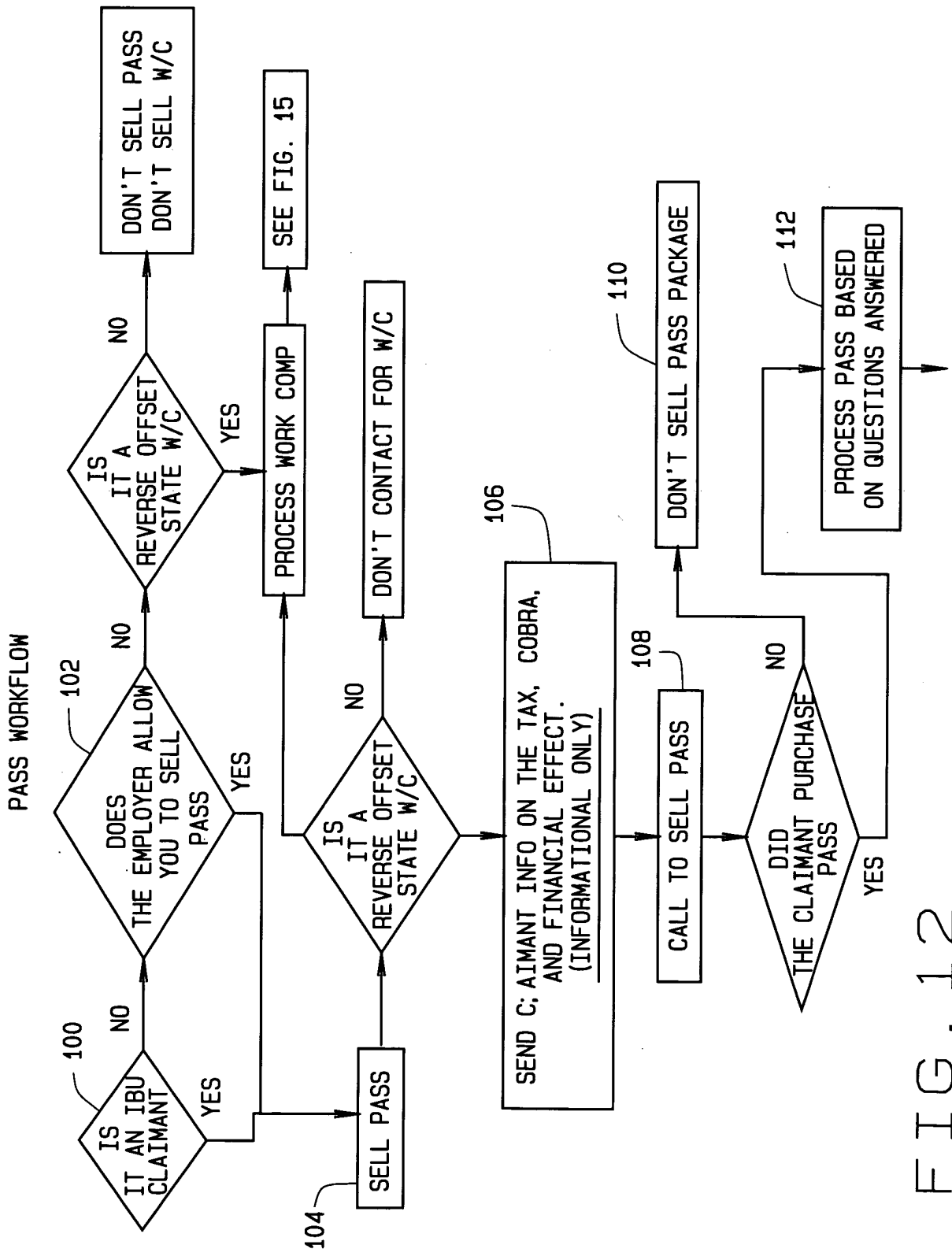


FIG. 12

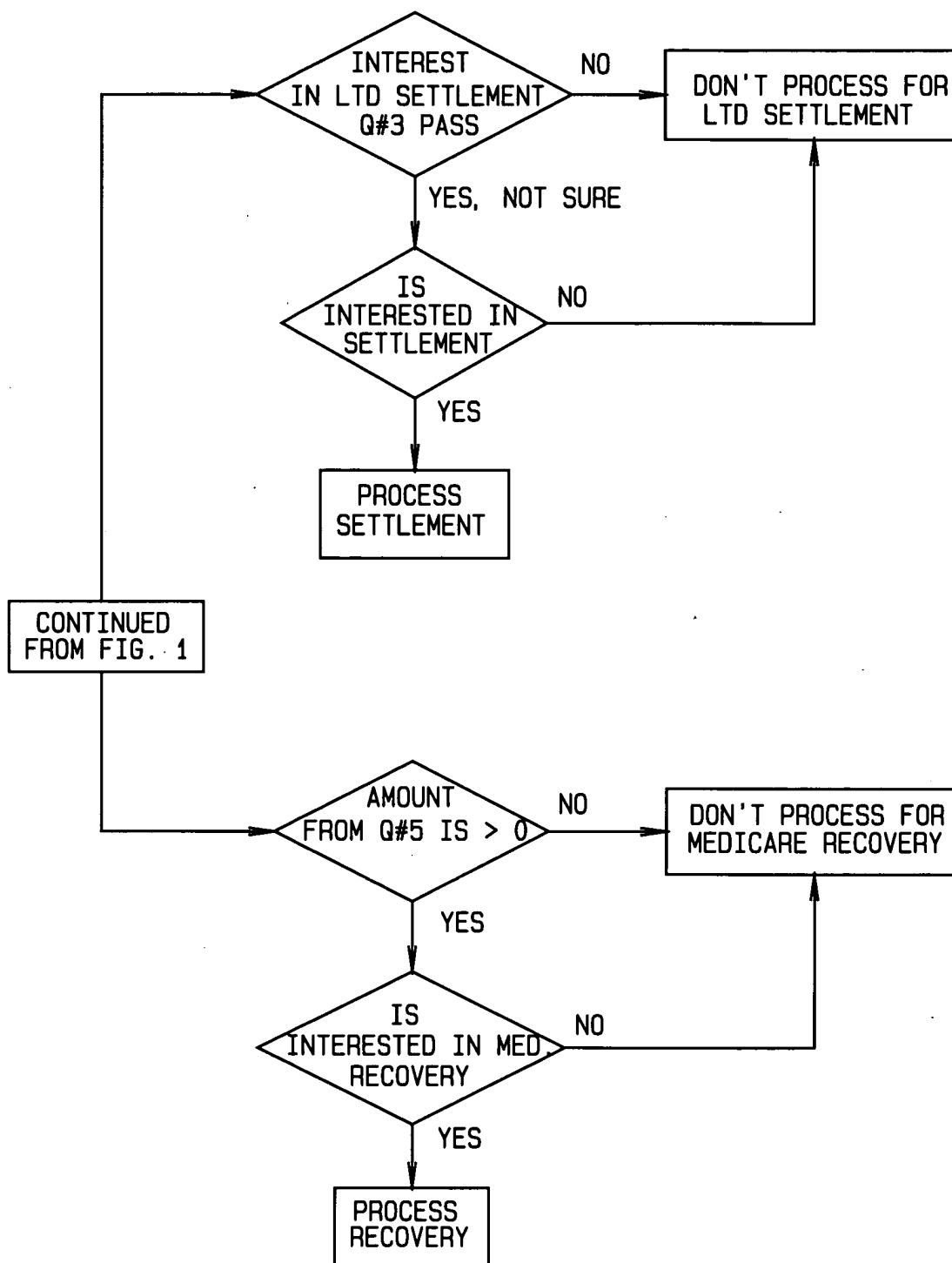


FIG. 13

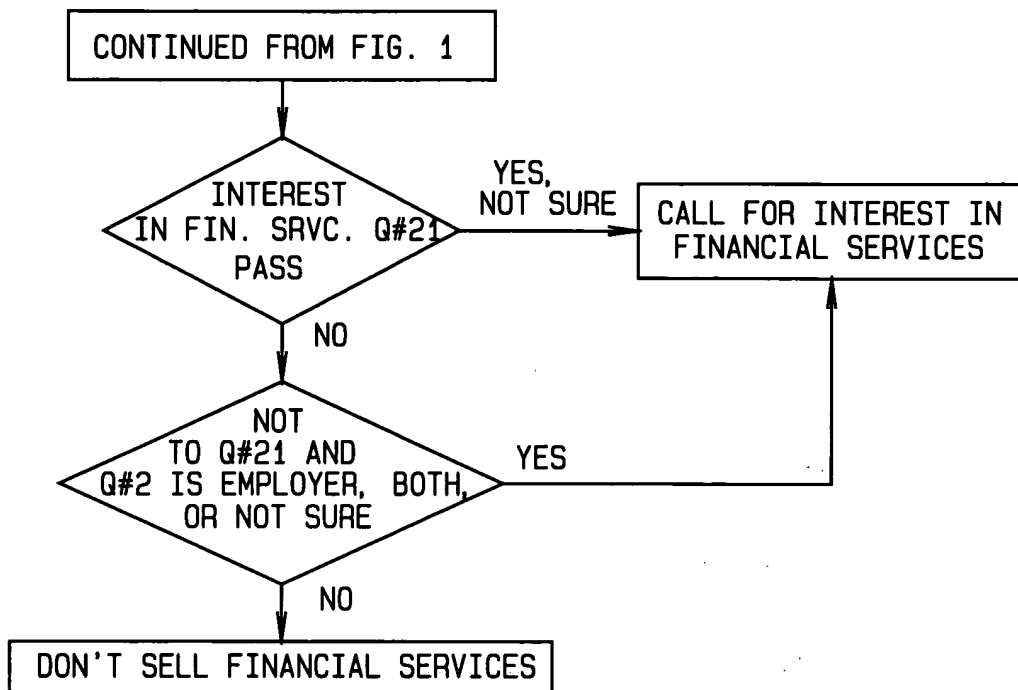


FIG. 14

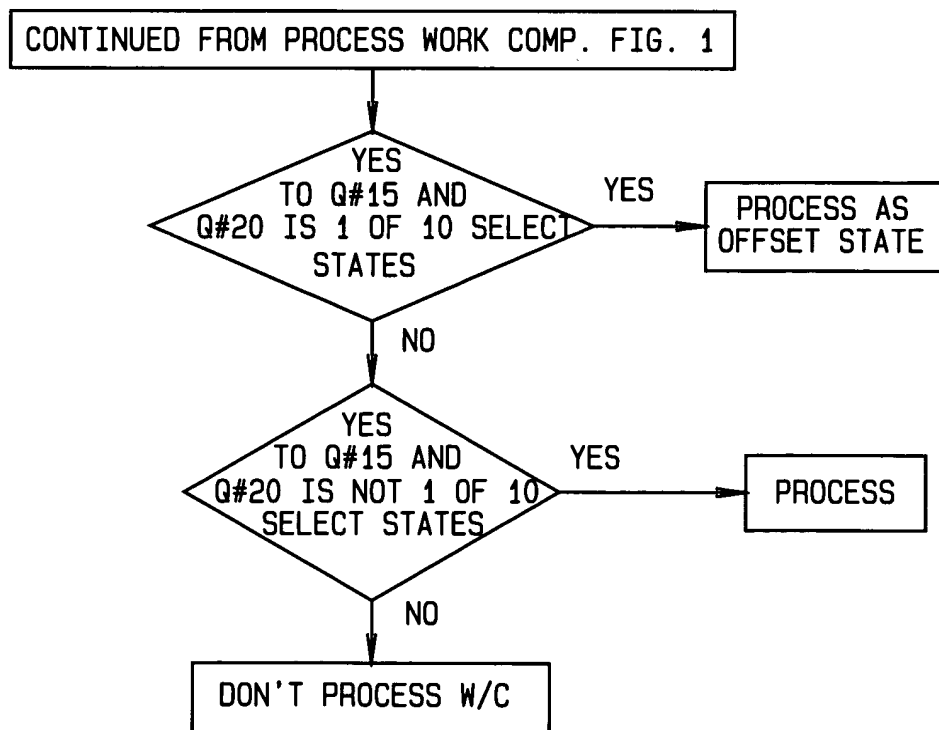


FIG. 15



Serial No. 09/629,323 Filed 7-31-2002  
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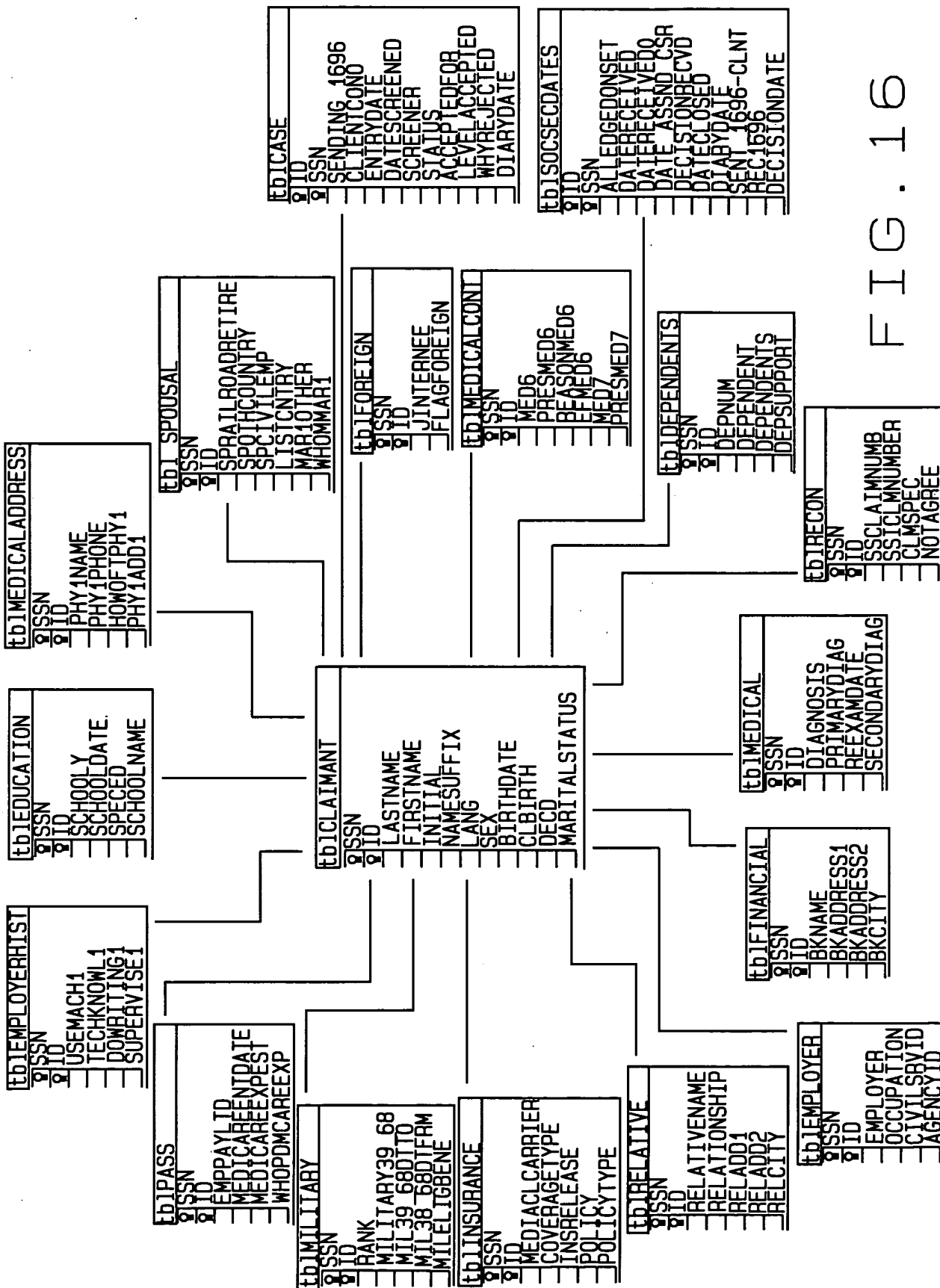


FIG. 16